Service Booking Expiration (Small Business)

The Service Booking Expiration is the user-friendly and easy-to-administer solution for your service catalog! This extension can be seamlessly integrated into your current process and allows you to include an automated renewal process for any of your services with just a few clicks.

Description

You use Matrix42 and want to establish a process for services?
adYou don't want to continue with an uninstallation, it should be automated?

The Service Booking Expiration is the user-friendly and easy-to-administer solution for your service catalog! This extension can be seamlessly integrated into your current process and allows you to include an automated renewal process for any of your services with just a few clicks. Have you been wanting a way to let a service expire for a long time? If so, this enhancement will give you broad added value. Now you have the possibility to enter all necessary information for an extension in one dialog – the rest is done by the Service Booking Expiration. If a service has not been renewed, there is no need to manually uninstall the service. SBE automates the uninstallation process. For each interval and each service you can define notifications, which are sent to the user as an e-mail. Based on this mail the user can request an extension. During development, emphasis was placed on making the extension simple to use and easy to put into operation. Commissioning is completed within a few minutes. This is possible because ready-made components (services, dialogs and workflows) are supplied and only need to be configured.

The advantages at a glance

- Users use the already familiar and familiar Matrix42 Service Portal to order services
- The user has no restrictions due to an extension
- Waiting time through the SBE shortens the provisioning process after renewal
- Complete administration via expiration process in the edit dialog is possible
- Mails are sent uniformly from Matrix42 and customized there
- Immediately ready for use after installation, start-up within a few minutes

Important Informations

This product is for customers with less then 1000 users. For companies with 1000 or more users, we offer the product as a subscription version. The functional scope of both versions is identical. You can find the subscription version here.

Information complémentaire

License metric	Par installation
Fabricant	Labtagon GmbH
Contract type	Subscription
Lien vers le produit	https://marketplace-preview.matrix42.com/fr/product/service-booking-expiration-small-business/