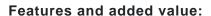**MATRIX42 MARKETPLACE PRODUCTS**

Human Resources Management

The ITSM add-on provides support for IT-supported human resources processes starting with onboarding, offboarding, movement as well as time-controlled service provisioning in the Matrix42 system. **The number of licenses is based on the number of licenses of the existing Workspace Management product. Please contact your sales representative for an individual offer.**

Description

The ITSM add-on enables you joining full-automated human resources management.
It's supports nearly each shape of onboarding, movement and offboarding and allows you to manage different complex infrastructures with one central solution.

Features and added value:
• Scheduling for the automatic provision of services for employee entries/movements/offboardings
• Multiple naming and password conventions can be defined individually for each domain in the interface and checked in a preview
• The initial password is either predefined or generated individually for each user according to specifications such as minimum, maximum length and complexity
• The "New employee" workflow also creates an MS Exchange or MS Office 365 mailbox for the new user
• Existing authorization groups, including their description from the Active Directory, are automatically made available as catalog items in the Matrix42 system
• Additional workflows such as "User Offboarding" are included to list, document and deactivate consumed services on the software side
• In the future, employee relocations can be planned precisely to ensure that the corresponding authorizations are not forgotten after a department leaves or changes
• Every automatism is fully documentatet as request for change ticket, to be fully informed at any time
• Any time-controlled service provisioning is possible centrally and thus offers maximum flexibility

The range of functions was taken from individual add-ons, which can also be purchased separately.

• AD Catalog Management
• Workflow Activity Extension Pack
• Scheduled Service Provisioning

Technical requirements:
• Matrix42 Enterprise Service Management (the standard
supported versions)
• The account must be able to be created via Powershell
• Exchange server management tools in the respective Exchange version (under Exchange
provisioning)
• Office 365 management/Powershell tools (under Office365 provisioning)
• Powershell management tools for the respective system (if not MS Exchange or MS Office
365)

Video:

Human Ressources Management - Installation and Configuration

**The number of licenses is based on the number of licenses of the existing
Workspace Management product.**

Please contact your sales representative for an individual offer.

Additional information

Digital Workspace Platform (DWP) Compatibility	11.x
Platform	Digital Workspace Platform (DWP)
License metric	Per User
Manufacturer	innomea GmbH
Contract type	Subscription
Product link	https://marketplace-preview.matrix42.com/product/human-resources-management/