

Matrix42 Marketplace Products

Dynamic Approval Workflow - RACI - Enterprise

The ITSM add-on enables the dynamic creation of approval procedures based on the Responsible-Accountable-Consultable-Informable concept (RACI). This installation is for 5000 and more users.

Description

The ITSM add-on enables the dynamic creation of approval procedures based on the Responsible-Accountable-Consultable-Informable concept (RACI). A separate approval matrix can be created for each service using the form, which can then also be used in the provisioning workflow. For example, an e-mail with information can be automatically sent to all employees in the group marked "Informable" for those employees who have been assigned according to the RACI concept, which has proven itself in project business. This allows an extremely dynamic approval structure that can be freely defined for customers and users. This eliminates the time required for the creation and adaptation of workflows and forms, as well as the creation of separate approval workflows for each procedure. Furthermore, the seamless integration into existing requirements, such as documentation of processes within the framework of the EUDSGVO and similar, is quick and easy. No workflow studio and no basic knowledge of database schema or scripting/programming is required. **Benefits:** - Creation of dynamic approval processes and service orders - Flexible definition of authorisation procedures - Mapping of complex approval processes without technical know-how No workflow studio and no basic knowledge of the database schema or scripting/programming is required. **Advantages:** - intuitive authorisation creation per service - Flexible use of multiple approval roles - time-consuming adjustments of No more workflows and forms
Technical requirements: - Matrix42 Enterprise Service Management from 10.0.1
This installation is for 5000 and more users. If you need help with the installation or



further consulting, please contact us directly. The commissioning (installation and configuration) of the innomea add-on as well as an introduction to the functions is available separately. [Flyer innomea.RACI Dynamic Approval Workflow](#)

Additional information

License metric	Per Installation
Manufacturer	innomea GmbH
Contract type	Subscription
Product link	https://marketplace-preview.matrix42.com/product/dynamic-approval-workflow-raci-enterprise/