

## Matrix42 Marketplace Products

# Matrix42 Mobile Device Management Administration (UEM Silverback)

The participants receive extensive training in the use of the Enterprise Mobility Management / Mobile Device Management solution from Matrix42. You will gain a deep insight into the basics of device management using Matrix42 Silverback. The training will be held in German.

## Description

### Mobile Device Management Administration Training for [Matrix42 UEM Silverback](#)

#### Learning Objectives

Participants will be comprehensively trained in the use of the Enterprise Mobility Management / Mobile Device Management solution from Matrix42 as part of Secure Unified Endpoint Management and gain a deep insight into the basics of endpoint management via Matrix42 Silverback. A fixed component of the training course is the configuration and connection to the major operating system manufacturers Apple, Google and Microsoft. After successful configuration, the usual device management tasks are discussed, such as distributing applications, profiles and restrictions. Special tasks such as setting up the Android Enterprise and Apple device enrollment program and Windows 10 Autopilot are also part of this training. Practical examples are used to show how you can take full advantage of the possibilities with just a few steps.

duration: 1 day

#### Target Audience

Project managers, workspace or IT administrators, business users / business managers of the HelpDesk / IT services departments



## Contents

- Overview Admin Console
  - devices
  - tags
  - App Portal
  - User
  - Admin Area
- Connect to Apple (APNS)
- Connection Android
- Device Enrollment
  - Enrollment
    - Simple Devices
    - supervised IOS Devices
    - enterprise Android Devices
- App Portal
  - Apple App Store / Google Play Store
  - Android Enterprise
  - Volume Purchase Program (VPP)
- Tags
  - System tags vs. admin tags
  - General
  - Profile
  - Guidelines
  - Apps
  - Content

## Requirements

Experience in the administration of IT infrastructures. The training will be held in german. For Mobil Device Management (UEM Silverback) training held in english please send your request to [training@matrix42.com](mailto:training@matrix42.com).

## Agenda

Variable for each workshop, areas of interest and participants. Wishes can be dealt with in the event of timely registration of participants. You would like to receive an individual offer for your training? Send a request to [training@matrix42.com](mailto:training@matrix42.com)

## Training Location

**Due to the actual situation, all trainings will take place online until further notice.**  
Matrix42 Trainingscenter Frankfurt Elbinger Str. 7 60487 Frankfurt +4969667788505

## In-House Training at your Location

For in-house training, please contact your Matrix42 customer service representative or send a request to [training@matrix42.com](mailto:training@matrix42.com)

# Additional information

<b>Platform</b>	Unified Endpoint Management
<b>License metric</b>	One Time
<b>Manufacturer</b>	Matrix42 AG
<b>Product link</b>	<a href="https://marketplace-preview.matrix42.com/product/matrix42-mobile-device-management-administration-uem-silverback-marketplace/">https://marketplace-preview.matrix42.com/product/matrix42-mobile-device-management-administration-uem-silverback-marketplace/</a>