MATRIX42 MARKETPLACE PRODUCTS

Dynamic Approval Workflow - RACI

The ITSM add-on enables the dynamic creation of approval procedures based on the Responsible-Accountable-Consultable-Informable concept (RACI). **The number of licenses is based on the number of licenses of the existing Workspace Management product. Please contact your sales representative for an individual offer.**

Description



The ITSM add-on enables the dynamic creation of approval procedures based on the Responsible-Accountable-Consultable-Informable concept (RACI).

A separate approval matrix can be created for each service using the form, which can then also be used in the provisioning workflow.
For example, an e-mail with information can be automatically sent to all employees in the group marked "Informable" for those employees who have been assigned according to the RACI concept, which has proven itself in project business.
This allows an extremely dynamic approval structure that can be freely defined for customers and users. This eliminates the time required for the creation and adaptation of workflows and forms, as well as the creation of separate approval workflows for each procedure.
Furthermore, the seamless integration into existing requirements, such as documentation of processes within the framework of the EUDSGVO and similar, is quick and easy.
No workflow studio and no basic knowledge of database schema or scripting/programming is required.

Benefits:

- Creation of dynamic approval processes and service orders
- Flexible definition of authorisation procedures
- Mapping of complex approval processes

without technical know-how

No workflow studio and no basic knowledge of the database schema or scripting/programming is required.

Advantages:
· intuitive authorisation creation per service
· Flexible use of multiple approval roles
· time-consuming adjustments of
No more workflows and forms

Technical requirements:
· Matrix42 Enterprise Service Management (the standard supported versions)

The number of licenses is based on the number of licenses of the existing Workspace Management product.

Please contact your sales representative for an individual offer.

Flyer innomea.RACI Dynamic Approval Workflow

Additional information

AppFabric Required	No
Digital Workspace Platform (DWP) Compatibility	11.x
License metric	Per User
Manufacturer	innomea GmbH
Contract type	Subscription
Product link	https://marketplace-preview.matrix42.com/product/dynamic-approval-workflow-raci/