

MATRIX42 MARKETPLACE PRODUCTS

Translator

Fully automated translation of tickets via DeepL or Microsoft Translator at the push of a button

Description

The Translator AddOn offers a practical solution for companies that operate internationally or collaborate with customers and partners from different language areas. The automated and consistent translation of all ticket types saves you valuable time and ensures clear communication. In addition to the summary, the description, the solution and the journal are translated fully automatically.



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Another advantage is the possibility of automated translation of subsequent adjustments to the ticket and new journal entries. This ensures that all relevant information is available in the desired language and facilitates collaboration between the parties involved.

The preservation of the original texts makes it easy to switch between original and translation.

Overall, the Translator AddOn provides a reliable and practical solution for companies that need fast and efficient translation of all ticket types.

External translation solutions integrated are **DeepL** and **Microsoft Translator**.

Added value of the addon:

- Effort for a manual translation is no longer necessary
- Original texts are additionally preserved
- Target language definition centralized in global system settings
- Integration of **DeepL** and **Microsoft Translator** currently included

Requirements:

- Microsoft "Azure Cognitive Services" Token
or
- DeepL API Pro

Additional information

Digital Workspace Platform (DWP) Compatibility	11.x, 12.x
AppFabric Required	No
License metric	Per Installation
Manufacturer	Cubefinity GmbH
Contract type	Subscription
Product link	https://marketplace-preview.matrix42.com/product/translator/