MATRIX42 MARKETPLACE PRODUCTS

Easy Workflow Creator

With the ITSM add-on you can configure simple workflows via the standard interface.
This installation for up to the number of current Matrix42 licenses. Please contact your sales representative for an individual offer.

Description

The ITSM add-on allows you to configure simple workflows via the standard interface.
Tasks can be distributed quickly and flexibly within the organisation and capacities for processes can be scaled according to fixed procedures. The add-on enables both complex workflows in the familiar intuitive interface, and to document the process audit-proof. Below you can find a wide range of provided activities can be used.

Benefits:
Easy...
· working with variables from the order form, booking, order and change request
· sending e-mails, including your own workflow descriptors and variables

Easy...
· documentation export of Workflows as documentated flowchart in BPMN 2.0. and an additional report

Easy...
· building own Dataprovider workflows with multiple webrequests to foreign systems with automated documentation
· reuse of already build workflow templates and relink to new ones
· using already avaiable technical Matrix42 workflow Studio workflows inside your innomea easy workflow creator workflow templates
· creation (sequential and parallel) of tasks, service requests, incidents and service orders with dynamic technical target

No workflow studio and no basic knowledge of database schema
or scripting/programming is required.

Advantages:

• Simply create workflows without much effort
• Intuitive interface dialogues and assistants
• Simplify complex workflows
• Wizard-controlled copying of activities
• Permanent and automated audit-proof documentation

Technical requirements:
• Matrix42 Enterprise Service Management (the standard supported versions)

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Additional information

Digital Workspace Platform (DWP) Compatibility	11.x
Platform	Digital Workspace Platform (DWP), Service Management
AppFabric Required	No
License metric	Per User
Manufacturer	innomea GmbH
Contract type	Subscription
Product link	https://marketplace-preview.matrix42.com/product/easy-workflow-creator/