

MATRIX42 MARKETPLACE PRODUCTS

Service Review App

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Description

The Service Review App gives you a complete overview of your service usage at all times.

Created with Matrix42 board resources, the app minimizes risks from unauthorized use of services and reduces costs by actively returning services no longer needed.

The Service Catalog Managers have the possibility to store freely definable review cycles for selected services. After these cycles, an audit task is created for each service and user/service booking for the respective responsible persons. In addition, the service managers receive a clearly arranged platform for processing their audit tasks. Finally, the test tasks can ensure that no user can use services over a longer period of time inadvertently and thus without authorization. Should a user use a service without authorization, the responsible person can withdraw it directly. An escalation management is integrated in case the audit tasks are not processed within a defined period of time.

In order to guarantee an optimal traceability for security audits, the processed audit tasks can be viewed by the service review auditors in the app.

Important hint: AddOns are implemented on the customer system by Cubefinity after ordering and coordination of dates with the customer. Therefore no downloads are stored!



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Additional information

AppFabric Required	No
Digital Workspace Platform (DWP) Compatibility	10.x, 11.x, 9.0, 9.1
License metric	Per Installation

Manufacturer	Cubefinity GmbH
Contract type	Subscription
Product link	https://marketplace-preview.matrix42.com/product/service-review/