MATRIX42 MARKETPLACE PRODUCTS

Matrix42 ESM SolutionBuilder Training (English)

Participants will be able to design the UUX using the SolutionBuilder in the Workspace Management Console. The training will be held in english. **Please note**: All English-language training courses are held during CET. If you would like to train in a different time zone, write to us at training@matrix42.com

Description



Matrix42 ESM SolutionBuilder Training for Matrix42 Workspace Management

Learning Objectives

Participants will be able to design the UUX using the SolutionBuilder in the Workspace Management Console. Furthermore, after the training, you can create processes in the interface that are complementary to the Workflow Studio. (duration 2 days)

Target Audience

Specialist or specialist responsible for workspace management or IT administrators, ITSM process owners.

Contents

UUX Basic Components

- Navigations Item
- Dataset View
- Data Query
- Structure
- Search Filter
- Landing Pages
- Application
- Preview
- Dialog
- Wizard
- Public API

Layout Designer

- Explaining the Layout Designer
- Toolbox
- Data Model
- Sourcen
- Context
- typical properties of controls
- Value
- Required
- Read Only
- Visiblity
- Label
- Localisation

Exercises on configuration elements / data definition and onboarding workflow.

- Creating an application
- Create a new management area
- Create a new role
- Add a new member

Requirements

Prior participation in the Matrix42 Service Management - Administration - Basic Training and Matrix42 Service Management Administration Training - Advanced course is recommended. Furthermore, approximately 6 months of of hands-on experience with the Matrix42 Service Management solution and routine use of the Service Desk and / or Service Catalog. Basic knowledge of SQL and Java Script is an advantage.

The participant should be able to:

- create configuration elements
- create data definitions,
- know the database schema
- Configure and design service

The training will be held in english. If you like the training to be held in german please klick here.

Agenda

Variable for each workshop, areas of interest and participants. Wishes can be dealt with in the event of timely registration of participants.

You would like to receive an individual offer for your training? Send a request to training@matrix42.com

Training Location

All training courses take place online.
We would be happy to advise you on individual online or face-to-face training.

You can reach us at training@matrix42.com or +4969667788505

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Elbinger Str. 7
60487 Frankfurt

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In-House Training at your Location

For in-house training, please contact your Matrix42 customer service representative or send a request to training@matrix42.com

Additional information

Platform	Service Management
License metric	One Time
Manufacturer	Matrix42 GmbH
Contract type	Service
Product link	https://marketplace-preview.matrix42.com/product/matrix42-solutionbuilder-uux-training-english-marketplace/