

Matrix42 Marketplace Products

Ticket Translator

This app translates the incident description, subject and journal entries

Description

The **Ticket Translator** App allows you to translate the incident description automatically to the desired target language. Only languages allowed by **Microsoft translation service** are supported. A new translation wizard is available in the context of the incidents. The **Ticket Translator** was extended by a new action for ticket summary (subject) and journal translation. The solution text in the Close action is translated too. You can find additional information in the documentation of the app. To be able to use this App you need an Azure Text Translator API Subscription. Please visit the links

[Microsoft Translator](#) and [Microsoft Translator - Text Translation](#) for more details. The Microsoft Translator Text API offer is listed in the Cognitive Services section of the Azure portal. [List of supported languages](#)



Additional information

Platform	Digital Workspace Platform (DWP)
Digital Workspace Platform (DWP) Compatibility	7.2, 8.0, 8.1, 9.0, 9.1
Version	1.0
License metric	Per Installation
Manufacturer	Matrix42 AG
Contract type	Subscription

Product link

[https://marketplace-
preview.matrix42.com/product/ticket-translator/](https://marketplace-preview.matrix42.com/product/ticket-translator/)